

COVID-19 Rules and Regulations – Ambassador Golf Club

Policies and procedures are subject to change. Please ensure you are aware of all of the guidelines and read before each tee time to ensure you are compliant with the rules and regulations.

# FACILITIES THAT ARE CLOSED OR SERVICES THAT ARE UNAVAILABLE AT THIS TIME

- Access to Clubhouse is restricted to the Golf Shop and Washroom only
- Club Storage will not be available
- Locker Rooms will not be available
- Driving Range will be open but social distancing must be adhered to at all times
- Putting Green will be open but will be restricted to the next group on the tee only
- Scorecards will be provided in the Golf Shop only
- Power Carts will be restricted to one person only and will be disinfected between uses. If you reside in the same household as another person you will be able to ride on the same cart. You will be asked to provide proof you reside at the same residence.
- Push Carts will be available for rental and will be disinfected between uses
- There will be no accessories on the course including ball washers, benches and rakes
- There will not be any potable water on the course
- Portable washrooms will not be open on the golf course
- Beverage Cart will be in operation

## **PRE-ROUND**

- Tee times must be booked online or by phone only and can be booked up to 7 days in advance
- Tee times may be booked by phone the day of play pending availability
- When booking please indicate if you require a power cart and are based on availability
- Tee Times will be set at 9 minute intervals
- All player's names must be on the tee sheet
- Player's are encouraged to bring their own hand sanitizer or PPE they feel if they will require

# WHAT TO EXPECT WHEN ARRIVING TO PLAY GOLF

- When arriving on the property please proceed to the clubhouse where you will be greeted by a staff member who will provide instructions for you to adhere to
- If you are not using the practice facilities please wait in your vehicle until 15 minutes prior to your tee time
- Please arrive no more than 45 minutes prior to your tee time
- All players are required to wear a mask inside the building at all times
- Please check in at the golf shop prior to heading down to the first tee
- Cash, Debit, Credit or Ambassador Gift Certificates are accepted

#### ON THE COURSE

- Groups will be asked to keep up to the group in front and keep the spacing consistent throughout the round
- All players riding in a golf cart with another player, not from the same household, will be required to wear a mask at all times while in the golf cart
- All sand traps will be treated as preferred lies. Please rake the sand with your foot or club to smooth it out after hitting your shot. Rakes will not be provided
- Player's must leave the property at the conclusion of their round
- Groups must not congregate on the course
- Players should putt continuously
- Please do not touch the flagstick
- Dispose of your personal garbage in the receptacles provided

### SERVICES AVAILABLE

- Washrooms in the Clubhouse will be open but only be accessible through the Golf Shop entry door. Please use the hand sanitizer upon entering the clubhouse. A maximum of 3 people are permitted in the washroom at any one time
- The Pro Shop retail operation will be closed. Grab and Go items such as hats, gloves, golf balls, drinks and snacks will be available and will be served by the Golf Shop Staff
- The snack bar will be open
- Outside Alcohol is not permitted in accordance with AGCO Regulations

## PUBLIC HEALTH GUIDELINES FOR PLAYERS

- If you are experiencing the following symptoms, do not come to the club and or play golf: fever, new onset of cough, sore throat, headache, runny nose, fatigue, muscle pain, diarrhea, loss of taste and or smell
- Always maintain a minimum of 2 meters or 6 feet apart between yourself and others
- No congregating in groups on the premises
- Practice frequent and proper hand hygiene by thoroughly washing your hands with soap and hot water or use a minimum of 60% alcohol-based hand sanitizer
- Practice proper respiratory hygiene. When you cough or sneeze do so into your elbow or sleeve

## COVID-19 PROTOCOLS FOR SANITIZATION

- Public areas
- Disinfecting of high tough areas such as door handles, handrails, light switches, faucet handles, and washroom stall handles. Countertops and pin pads will be wiped down on a routine basis
- Entrances to the Clubhouse washroom and the Golf Shop entrance will have hand sanitizer available for application upon entrance.
- Power and pull carts will be sanitized after each use